

Privacy Policy

www.realrandom.co

Effective Date: February 6, 2026 | Last Updated: February 6, 2026

Real Random LLC ("Real Random," "we," "us," or "our") is committed to protecting the privacy of individuals who visit our website at www.realrandom.co (the "Site"), register for our Entropy-as-a-Service ("EaaS") platform, use our APIs, or otherwise interact with our services. This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you access or use our Site and services.

By accessing or using the Site, you agree to the terms of this Privacy Policy. If you do not agree with the practices described herein, please do not use the Site.

1. Information We Collect

Personal Information You Provide. We may collect personally identifiable information that you voluntarily provide when you interact with the Site, including when you:

- Register for an account to access our EaaS API, One-Time Passcodes, IoT Ecosystem Manager, or Credential Manager services
- Schedule a demo through our booking system (powered by Calendly)
- Submit a contact form or send us an email at info@realrandom.co
- Subscribe to newsletters, blog updates, or other communications
- Engage with us through social media platforms

This information may include your name, email address, phone number, company name, job title, and any other information you choose to provide.

Automatically Collected Information. When you visit the Site, we may automatically collect certain information about your device and usage, including:

- IP address and approximate geolocation
- Browser type and version, operating system, and device type
- Pages visited, time spent on pages, referring URLs, and clickstream data
- Cookies, pixel tags, and similar tracking technologies (see Section 5 below)

API Usage Data. If you register for and use our EaaS platform or related API services, we may collect technical usage data including API call volume, request timestamps, authentication tokens, and error logs. We do not log the random number output delivered to you.

2. How We Use Your Information

We use the information we collect for the following purposes:

- To provide, operate, and maintain our Site and services, including our EaaS API platform
- To process and manage your account registration and API access
- To respond to your inquiries, schedule demos, and provide customer support
- To send you technical notices, security alerts, and service-related communications
- To send marketing and promotional communications, where permitted by law (you may opt out at any time)
- To analyze usage trends, improve Site functionality, and enhance user experience
- To detect, prevent, and address fraud, security incidents, or technical issues
- To comply with applicable legal obligations, regulations, and law enforcement requests

3. How We Share Your Information

We do not sell your personal information. We may share your information in the following circumstances:

- **Service Providers.** We may share information with trusted third-party vendors who perform services on our behalf, such as website hosting (WordPress), demo scheduling (Calendly), email communications, analytics, and payment processing. These providers are contractually obligated to use your data only as necessary to provide services to us.
- **Business Partners.** With your consent or as necessary to fulfill a service you have requested, we may share information with strategic partners involved in delivering our entropy and cryptographic solutions.
- **Legal Compliance.** We may disclose your information if required by law, regulation, legal process, or governmental request, or if we believe disclosure is necessary to protect our rights, your safety, or the safety of others.
- **Business Transfers.** In the event of a merger, acquisition, reorganization, or sale of assets, your information may be transferred as part of that transaction. We will notify you of any such change in ownership or control.

4. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes described in this Privacy Policy, unless a longer retention period is required or permitted by law. Account information is retained for the duration of your active account and for a reasonable period thereafter to comply with legal, accounting, or reporting obligations. You may request deletion of your account and associated data at any time by contacting us.

5. Cookies and Tracking Technologies

Our Site uses cookies and similar technologies to enhance your browsing experience, analyze traffic, and understand how visitors interact with the Site. These may include:

- **Essential Cookies.** Required for the Site to function properly, including session management and security.
- **Analytics Cookies.** Used to collect aggregate information about Site traffic and usage patterns (e.g., Google Analytics).
- **Functional Cookies.** Enable enhanced functionality and personalization, such as remembering your preferences.
- **Marketing Cookies.** May be used to deliver relevant advertisements and track campaign performance across platforms.

You can manage your cookie preferences through your browser settings. Disabling certain cookies may affect the functionality of the Site.

6. Third-Party Links and Services

The Site may contain links to third-party websites and services, including social media platforms (Twitter/X, Facebook, Instagram, LinkedIn, YouTube, TikTok), scheduling tools (Calendly), and other external resources. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to review the privacy policies of any third-party services you access through our Site.

7. Data Security

We implement commercially reasonable administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, disclosure, alteration, and destruction. As a company specializing in quantum-grade cryptographic security, we apply rigorous security standards to our own systems. However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

8. Your Rights and Choices

Depending on your jurisdiction, you may have certain rights regarding your personal information, including:

- **Access and Portability.** The right to request a copy of the personal information we hold about you.
- **Correction.** The right to request correction of inaccurate or incomplete personal information.
- **Deletion.** The right to request deletion of your personal information, subject to certain legal exceptions.
- **Opt-Out.** The right to opt out of marketing communications at any time by following the unsubscribe instructions in our emails or contacting us directly.
- **Restriction.** The right to request that we restrict the processing of your personal information under certain circumstances.

To exercise any of these rights, please contact us using the information provided in Section 12 below. We will respond to your request within the timeframe required by applicable law.

9. California Privacy Rights

If you are a California resident, you may have additional rights under the California Consumer Privacy Act (CCPA) and the California Privacy Rights Act (CPRA), including the right to know what personal information is collected, the right to delete personal information, and the right to opt out of the sale or sharing of personal information. As stated above, we do not sell your personal information. To submit a verifiable consumer request, please contact us at the information provided in Section 12.

10. International Users

Real Random LLC is based in the United States, with operations in Marco Island, Florida. If you access the Site from outside the United States, please be aware that your information may be transferred to, stored, and processed in the United States, where data protection laws may differ from those in your jurisdiction. By using the Site, you consent to such transfer and processing. For users in the European Economic Area (EEA), United Kingdom, or other regions with comprehensive data protection laws, we will ensure that appropriate safeguards are in place for any international data transfers.

11. Children's Privacy

The Site and our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected personal information from a child under 18, we will take steps to delete such information promptly. If you believe a child has provided us with personal information, please contact us immediately.

12. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

Real Random LLC

Marco Island, Florida

Email: info@realrandom.co

Website: www.realrandom.co

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, technologies, legal requirements, or other factors. When we make material changes, we will update the "Last Updated" date at the top of this page and, where required by law, provide you with notice. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

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